

Reservation process

- direct online reservation is not possible
- please fill out the online **enquiry form** and submit the request
- you will receive an immediate reply on our vacancies through E-Mail
- **please reply to that E-Mail to confirm your binding booking**
- you will receive our E-Mail confirmation right away
- the reservation is only binding once you have received our confirmation E-Mail

General information concerning your reservation

- reservation is only possible for a minimum stay of at least two nights
- no handling charges nor cancellation fees will arise
- no deposit prior to your arrival necessary (exception: Christmas/New Year's Eve)
- please do let us know as soon as possible should you not be able to come
- arrival time 1 pm - 7 pm (may - september 8 pm); departure time by 11:30 am at the latest
- your reservation is valid until 6 pm on the scheduled date of arrival. If we don't receive a notification about late arrival by then, we can no longer be held responsible and your reserved site might not be available anymore